

The Prudential Insurance Company of America
Disability Management Services
P.O. Box 13480, Philadelphia, PA 19176
Tel: 800-842-1718 Fax: 877-889-4885
www.prudential.com/mybenefits

Disability Claim Instructions

Submitting a Claim

The first three steps are required.

- 1. Notify your employer of your absence. Inform your employer that you'll be filing a disability claim. Ask your employer to complete the **Employer's Statement** and submit it to Prudential.
- 2. Complete all sections of the **Employee's Statement** and submit it to Prudential.

(If you prefer, you may complete and submit the Employee's Statement online. Go to www.prudential.com/mybenefits. Your online submission will save time at the beginning of your claim-filing process.)

3. Ask your doctor to complete the Attending Physician's Statement and submit it to Prudential. Check with your Benefits Office to see if there are any additional requirements.

Steps 4 through 6 are voluntary.

4. Complete all sections of the **Group Disability Insurance Authorization**.

(If additional medical information is needed to review your claim, submitting this form now may reduce the time needed to reach a decision.)

- 5. If you want voluntary Federal Income Tax withheld from your disability benefit payments read and complete the Group Disability Insurance Tax Notice.
- 6. If you want electronic fund deposits of your disability benefit payments read and complete the **Group Disability Insurance Electronic Funds Authorization**.

Prudential considers a claim to be filed when the **Employer's Statement**, **Employee's Statement**, and **Attending Physician's Statement** have been submitted, and specific elimination period requirements have been met — as specified below.

- If you have Short-Term Disability (STD) coverage with Prudential, your claim for STD benefits
 will be considered filed, when you meet both of these two criteria. 1 We receive the Employee's
 Statement, the Employer's Statement, and the Attending Physician's Statement. 2 Your STD
 elimination period has started.
- If you have Long-Term Disability (LTD) coverage with Prudential, your claim for LTD benefits will
 be considered filed, when you meet both of these two criteria. 1 We receive the Employee's
 Statement, the Employer's Statement, and the Attending Physician's Statement. 2 The date is
 45 days before the end of your LTD elimination period.
- If you have both STD and LTD coverages with Prudential, and you have filed a claim for STD, there is no need to resubmit the statements noted above for the LTD portion of your claim.

Your claim for LTD benefits, in this case, will be considered filed, when you meet **both** of these two criteria. **1** We receive the Employee's Statement, the Employer's Statement, and the Attending Physician's Statement. **2** The date is 45 days before the end of your LTD elimination period.

Note: If you are approved for STD benefits at a later date, your LTD claim will be considered filed on the date of the STD approval.

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Employee Statement

1	Employer Information	Employer Name				Control Number
	illiorillation					
		Location/Division				Branch Number
2	Employee	First Name		MI	Last Name	
	Information					
		Address 1			Social Security Number	
		Address 2			Telephone Number	
		City		State 2	ZIP Code	
		Birth Date (MM DD YYYY)		Gender	Marital Status	
				Male Female	Unmarried Married	Divorced Widowed
		Email Address			Work Telephone Number	
		Date Last Worked (MN	A DD YYYY)	Date First Absent (MM DD YYYY)	Date First Trea	ated for this Condition (MM DD YYYY)
		Date Expected to Ret	curn to Work (MM DD YYYY)	Spouse's Date of Birth (MM DD)	rryr) Is Spouse Em	nployed?
					Yes	
		Education: Highest G	rade Completed	Number of Children Under 18	Youngest Chi	Id's Date of Birth (MM DD YYYY)
			,			
3	Job	Occupation				
	Information				DOT Job Code	
		What Job Category b	est describes the claima	nt's essential job duties? (Please	check the appropriate box)	
		Sedentary	Light	Medium	Heavy	Very Heavy
		Negligible Weight Mostly Sitting	Up to 10 lbs. frequentl Up to 20 lbs. occasions and/ or Frequent Walk/Stand and/or Constant Push/Pull		25 to 50 lbs. frequently 50 to 100 lbs. occasionally	More than 50 lbs. frequently 100 lbs. occasionally
		Other (Please o	describe)			



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Employee Social Security Number



Other Income and Workers'					ntitled to ual Disab																			
Compensation Information	Pleas	e seno	copie	s of an	y letters	or no	tices	аррі	rovin	g or de	nying l	bene	efits.											
Source	• • •		Amou	nt		I	Frequ	iency	1		Date	Be	nefit	Beg	ins				Oate B	ene	fit E	nds		
Salary Continuance/ Sick Pay	Yes	No					W	eekly'		Monthly														
State Disability Benefits							W	eekly'		Monthly								L						
Social Security							W	eekly'		Monthly								L			<u> </u>			
Workers' Compensation							W	eekly'		Monthly								L						
Automobile Liability Insurance						_ [W	eekly'		Monthly														
Disability Paid by another carrier							W	eekly'		Monthly														_
Pension/Retirement					J. _		W	eekly'		Monthly		_] [_
Other Income							W	eekly		Monthly														
Accident Yes No	Sick	ness Yes	No		Yes		No		tor Ve	t				what t occu			e numb		ved, pl f carrie					numk
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Claimant Signature X

Date (MM DD YYYY)



For residents of all states and jurisdictions except Alabama, Arizona, Arkansas, California, the District of Columbia, Florida, Kentucky, Louisiana, Maine, Maryland, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Puerto Rico, Rhode Island, Utah, Vermont, Virginia and Washington; WARNING—Any person who knowingly and with intent to injure, defraud, or deceive any insurance company or other person, or knowing that he is facilitating commission of a fraud, submits incomplete, false, fraudulent, deceptive or misleading facts or information when filing an insurance application or a statement of claim for payment of a loss or benefit commits a fraudulent insurance act, is/may be guilty of a crime and may be prosecuted and punished under state law. Penalties may include fines, civil damages and criminal penalties, including confinement in prison. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant or if the applicant conceals, for the purpose of misleading, information concerning any fact material thereto.

ALABAMA RESIDENTS—Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

ARIZONA RESIDENTS—For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

ARKANSAS, DISTRICT OF COLUMBIA, LOUISIANA and RHODE ISLAND RESIDENTS—Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

CALIFORNIA RESIDENTS—For your protection, California law requires the following to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

KENTUCKY RESIDENTS—Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

MAINE and WASHINGTON RESIDENTS—Any person who knowingly provides false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company commits a crime. Penalties include imprisonment, fines, and denial of insurance benefits.

MARYLAND RESIDENTS—Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

NEW HAMPSHIRE RESIDENTS—Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

NEW JERSEY RESIDENTS—Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

NORTH CAROLINA RESIDENTS—Any person who, with the intent to injure, defraud, or deceive an insurer or insurance claimant, knowing that the statement contains false or misleading information concerning a fact or matter material to the claim may be guilty of a Class H felony.





PENNSYLVANIA and **UTAH RESIDENTS**—Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any material fact thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

PUERTO RICO RESIDENTS—Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances [be] present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

VERMONT RESIDENTS—Any person who knowingly presents a false or fraudulent claim for payment of a loss or knowingly makes a false statement in an application for insurance may be guilty of a criminal offense under state law.

VIRGINIA RESIDENTS—Any person who, with the intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

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Employer Statement

1 Employer	Employer's Name	Control Number (required)
Information		
	Street Suite	STD Branch (required)
	City State ZIP Code	LTD Branch (required)
	Employer's Telephone Number Extension E-mail Address	
2 Employee	First Name MI Last Name	
Information		
	Address 1 Social Security Number	
	Address 2 Telephone Number	
	City State ZIP Code	Gender
	Please check the type of claim you are filing. Check all that apply: Employment Status Coverage Ef	Male Female fective Date (date the
	employee be	ecame covered under group
	ITD Core ITD Supplemental	olicy regardless of carrier).
	TDB (NJ) DBL (NY) VDI (CA) Hourly Employee STD:	
	Other	
	LTD: Lat Data Find	
	Date Hired (MMDD YYYY) Coverage Termination Date (MMDD YYYY) Last Date Emplo	yer Paid Compensation* (MM DD YYYY)
		D .
	Date First Absent (MMDDYYY) Date Last Worked (MMDDYYY) Date Work Wa	s Resumed (MM DD YYYY)
	(exclude honus overtime etc.) through Friday chack days worked:	otal Taxable Wages
	AS OT: (MM DD YYYY)
	Hour Week Bi-Weekly Monday Friday	
	# of hrs worked [every two weeks] Tuesday Saturday	
	Month Year Other Wednesday Sunday	
	How was the STD premium paid for the plan year in which the disability occurred?% paid by employer How was the LTD premium paid for the disability occurred?% paid by employer	e plan year in which the aid by employer
	Was the premium amount paid by the employer included in the employee's W-2? Yes No Was the premium amount paid by the employee's W-2? Yes No	employer included in the
	Has either percentage changed within the last 3 years?	e last 3 years? Yes No



Emp	loyee	's Sc	cial	Sec	uri	ty N	lumb	oer	

J	Other Income, Deductions, and Workers' Compensation Information	employee's beneabsence, such a Liability, Retiren is receiving Pen	efits, if approved. Ple is Salary Continuance nent or Pension Plan ision/Retirement be	ctions such as Local Tax ease also indicate if the e/Sick Pay, Workers' Co Please send copies nefits, Paid Family Leav epensation is after the e	employee is a mpensation, of any letter re, or Unempl	eceiving, or is elig Social Security Dis s or notices app oyment Benefits,	ible to receive, be ability or Retiremo roving or denyin please enter this	nefits from any o ent Benefits, Sta g benefits. If the nformation in the	other sources latutory Benefit ne employee h he line marke	because of s, Automob nas filed for d "Other".	oile r or
	Source	Applied for A	Amount	Frequency		Date Benefit B	egins	Date B	Benefit Ends		
	Salary Continuance/ Sick Pay	Yes No		Weekly	Monthly						
	State Disability Benefits			Weekly [Monthly						
	Social Security			Weekly	Monthly						
	Workers' Compensation	ا 🗆 🗎 [Weekly	Monthly						
	Medical Deduction			Weekly	Monthly						
	Dental Deduction			Weekly	Monthly						
	Vision Deduction			Weekly	Monthly						
	Life Deduction			Weekly	Monthly						
	Other			Weekly	Monthly						
	If you entered informa			t benefit this represent e absence is work rela		No Has	a Workers' Comp	onaction alaim	boon filed?		No
1		. ,		e absence is work rela	nteu: res	INO Has	a Workers Comp		been meu: [163	
-1	Job Information	Occupation					DOT Job Code				
		What Job Categ	ory best describes t	he employee's essenti	al job duties	? (Please check th	e appropriate bo	x)			
		Sedentary	/ Lig	ht	Med	ium	Heavy		Very	Heavy	
		Negligible weig Mostly sitting	Up to 20 and/or Frequent and/or Constan	lbs. frequently, lbs. occasionally, t Walk/Stand, t Push/Pull		ss. frequently, ss. occasionally	25 to 50 lbs. 1 50 to 100 lbs.		More than 100 lbs. oc		
		Other (Plea	ase describe)								
			•	e to accommodate mod	,	facilitate early re	turn to work?	Yes N	0		
		If Yes, please ex	plain (reduced hour	s, job modification, etc	c.):						
-											
J	Life Insurance	ls employee o	covered under a	Prudential Group \$	Life Insura	nce Policy?	Yes	No			
6				nd the terms and atements are tru	-	nents of the f	raud warnin		-	of this f	orm.
		Employer						Date (MM DD YYYY)		
		Signature X									

* G I O 3 2 5 O A O 2 *



For residents of all states and jurisdictions except Alabama, Arizona, Arkansas, California, the District of Columbia, Florida, Kentucky, Louisiana, Maine, Maryland, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Puerto Rico, Rhode Island, Utah, Vermont, Virginia and Washington; WARNING:

Any person who knowingly and with intent to injure, defraud, or deceive any insurance company or other person, or knowing that he is facilitating commission of a fraud, submits incomplete, false, fraudulent, deceptive or misleading facts or information when filing an insurance application or a statement of claim for payment of a loss or benefit commits a fraudulent insurance act, is/may be guilty of a crime and may be prosecuted and punished under state law. Penalties may include fines, civil damages and criminal penalties, including confinement in prison. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant or if the applicant conceals, for the purpose of misleading, information concerning any fact material thereto.

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FLORIDA RESIDENTS — Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

KENTUCKY RESIDENTS — Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

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NEW YORK RESIDENTS — Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation. This notice ONLY applies to accident and disability income coverage.





NORTH CAROLINA RESIDENTS — Any person who, with the intent to injure, defraud, or deceive an insurer or insurance claimant, knowing that the statement contains false or misleading information concerning a fact or matter material to the claim may be guilty of a Class H felony.

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Attending Physician Statement

		-	
1 Emplo	nvee	Employer's Name Control Number (required)	
Inform	nation		
		Employee First Name MI Last Name	
		Claim Number Social Security Number Date of Birth (MM DD YYYY) Gender	
		Male Fe	emale
		I hereby authorize the release of information requested on this form by the below named physician for the purpose of claim processing.	
		Date (MM DD YYYY)	
		Employee Signature X	
		The Employee is responsible for the completion of this form without expense to Prudential.	
2 To Be		Clinical Diagnosis ICD Code is Required Pregnancy EDC (MM DD YYYY) Actual Delivery Date (MM DD YYYY)	—
Comp		Primary:	
by Atten Physi	ding	Secondary: Date when significant loss of function occurred: (MM DD YYYY)	
riiyəi	Ciaii	Secondary:	
		Do you feel the claimant is competent to endorse checks and direct the use of proceeds?	
		Return to Work Target Date (MM DD YYYY)	
		Full-Time Part-Time With Limitations (functions lost)	
		Please describe Return to Work Plan and provide any corresponding Limitations:	
		riease describe neturn to vvoik i fan and provide any corresponding chinications.	
		Please describe any Medical Obstacles to Return to Work:	
		Nature of Medical Impairment (i.e., loss of function):	
		Are there any Non-Medical Factors which have a significant impact on Functional Abilities (i.e., interpersonal, financial, family)?	
		Check all that apply to this disability:	
		Work Related Accident Sickness Maternity Accident State did it or	
		Yes No Yes No Yes No Yes No Yes No	
		Other Treating Physicians or Consultants:	
		First Name Last Name	
		Specialty Telephone Number	



		Employee First Name MI Last Name	
		Claim Number Date of Birth (MM DD YYYY) Employee's Social Security Num	nber
2	,	Other Treating Physicians or Consultants	
	Physician Information	First Name Last Name	\neg
	(Cont'd)		
		Specialty Telephone Number	
		Date of Surgical Procedure (MM DD YYYY)	
		Relevant tests and surgical procedure (s) performed (please be specific):	
		Tielevanit tests and surgical procedure (s) performed (please be specific).	
		Current Medications, Treatment, and Prognosis:	
		Current Medications, Treatment, and Prognosis.	
		First Visit (MM DD YYYY) Last Visit (MM DD YYYY) Next Visit (MM DD YYYY) Was Claimal	nt hospital confined?
		Yes	No
		From (MM DD YYYY)	
		If yes, please provide name and address of hospital:	
		To (MM DD YYYY)	
3	Physician	First Name	
	Information	First Name MI Last Name	
		Primary Telephone Number Fox Number	
		Primary Telephone Number Fax Number	
		Office Address Suite	
		City State ZIP Code	
		Specialty	
4	Fraud	Any person who knowingly and with intent to injure, defraud, or deceive any insurance company or other person, or kno	
	Notice	is facilitating commission of a fraud, submits incomplete, false, fraudulent, deceptive or misleading facts or information insurance application or a statement of claim for payment of a loss or benefit commits a fraudulent insurance act, is/ma	
		crime and may be prosecuted and punished under state law. Penalties may include fines, civil damages and criminal per	nalties, including
		confinement in prison. In addition, an insurer may deny insurance benefits if false information materially related to a cla by the applicant or if the applicant conceals, for the purpose of misleading, information concerning any fact material the	
		I have read and understand the terms and requirements of the fraud warning and I certify the above statements are true) .
		Physician Signature X	
		Signature X	
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GL.2003.251 Ed. 11/2015





The Prudential Insurance Company of America
Disability Management Services
P.O. Box 13480, Philadelphia, PA 19176
Tel: 800-842-1718 Fax: 877-889-4885
www.prudential.com/mybenefits

Group Disability Insurance Electronic Funds Transfer Authorization

Enrollment

To enroll in Prudential's Electronic Funds Transfer (EFT) payment service, please provide the following information. If you elect to have Prudential deposit the funds in your savings or checking account, you must first check with your bank to obtain the correct bank transit routing number and account number for electronic deposit. Please note that a deposit slip does not contain acceptable banking information. If you have any questions, please call us toll free at 800-842-1718.

*Please note that not all policies are designed to participate in the Electronic Funds Transfer option.

Contact your employee benefits representative or disability plan trustee for details.

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Instructions for Completing Section 3, "Banking Information" This will help you identify the necessary bank information to initiate electronic withdrawals. The nine-digit transit routing number is how we recognize the bank you do business with.

Record all banking information on page 1 of the form in Section 3, "Banking Information". Please call your bank to confirm that the information you are supplying is correct.

Customer XYZ Check No. 1246 **XYZ Street** City, State, ZIP PAY TO THE \$ ORDER OF **Dollars Bank XYZ UXYZ Street** City, State, ZIP A27202754 006666D6666C 1246 This is the bank transit This is your bank account This is the check routing number. number. It varies in number sequence number.

It is always nine digits and appears between the ":" symbols.

Record this number in the boxes provided in Section 3, "nine-digit bank transit routing number." This is your bank account number. It varies in number of digits and may include dashes or spaces.

The "<" symbol indicates the end of the account number.

Record the account number in the boxes provided in Section 3, "Bank Account Number" and include any dashes and spaces that are within the account number.

If there are any digits to the right of the "<" symbol (which do not represent the check sequence number), record them in the boxes provided.

This is the check sequence number. It may be on either end of your check. Please do **not** include this on the authorization form.

Page 2 of 2

This page consists only of **Instructions**: It is not necessary to return this page with your EFT Authorization.

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The Prudential Insurance Company of America Disability Management Services P.O. Box 13480, Philadelphia, PA 19176 Tel: 800-842-1718 Fax: 877-889-4885

	ty Insurance Authorization	<u>www.prudential.com/mybenefit</u>
Claimant's Information	First Name Social Security Numb Claim Number (Last four digits) Date of Birth (mm yyyy) Control Number	All Last Name Der Employee Phone Number
Authorization for Release of Information to The Prudential Insurance Company This authorization is intended to comply with the HIPAA Privacy Rule.	pharmacy, clearinghouse, data warehouse, or other organi (formerly known as the Medical Information Bureau), med or producer that has provided treatment, payment, or servientire medical record and any other information concerning Company of America (Prudential) and its agents, employees, a treatment of Human Immunodeficiency Virus (HIV) infection at the diagnosis and treatment of mental illness and the use of authorize any insurance company, employer, the Social Soci	me or my mental or physical health to The Prudential Insurance and representatives. This includes information on the diagnosis or and sexually transmitted diseases. This also includes information on of alcohol, drugs, and tobacco, but excludes psychotherapy notes. ecurity Administration, or other person or institutions to provide urity, Workers' Compensation, credit, financial, earnings, agreements I have made with My Providers that restricts the diabove do not apply to this Authorization and I instruct My without restriction, including any restrictions on healthcare in paid out of pocket in full. In so that Prudential may: 1) administer claims and determine or 2) obtain reinsurance; 3) administer coverage; and 4) conduct age or benefits I have or have applied for with Prudential. Deving the date of my signature below, while the coverage is in a coverage or benefits. I have or have applied for with Prudential. Deving the date of my signature below, while the coverage is in a coverage or benefits. I have or have applied for with Prudential. Deving the date of my signature below, while the coverage is in a coverage or benefits. I have or have applied for with Prudential. Deving the date of my signature below, while the coverage is in a coverage or benefits. I have or have applied for with Prudential. Deving the date of my signature below, while the coverage is in a coverage or benefits. I have or have applied for with Prudential. Deving the date of my signature below, while the coverage is in a coverage.
	Authorization for Release of Information to The Prudential	Insurance Company
	Χ	Date (mm dd yyyy)
	Employee Signature (indicate how related if signed by other than cla	imant)

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The Prudential Insurance Company of America Disability Management Services P.O. Box 13480, Philadelphia, PA 19176 t<u>s</u>

Employee	First Name		MI	Last Nam	е				
Information									
	Social Security Number	Employee P	hone Number			Claim I	Number		
	E-mail Address								
	Employer's Name						Control	Numbe	r
	Limpioyer's Name						Control	Numbe	<u> </u>
Federal and State Withholding	Benefits provided under your Contact your employee bene under the various tax codes.								
Withholding	<i>.</i>	ncome Tax (FIT) with	held from ar	ny paymen	ts you m	ay recei	ve, indi	cate th	ne amoun
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Employee Signature

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